

## *Bertina Robinson*

Bertina has an extensive management career spanning more than three decades. She spent 24 years with Ameritech Bell Services, where she managed 28 Central Office supply locations and supervised 20 Repair Services representatives. She later served as a Manager with AT&T Wireless in Oklahoma City, Oklahoma, for seven years, overseeing Customer Service Representatives and leading multiple projects focused on improving processes and operational efficiency. Additionally, she worked with AAA in customer service and sales, where she also trained new employees on company processes and procedures.

Her leadership experience includes a long history of service as Treasurer for numerous organizations, including the Ameritech 24th Street School PTA, Midtown Toastmasters Club, AAA Insurance Company in Oklahoma City (seven years), Toastmasters of AAA, the Nationwide Speakers Club, and Calvary Baptist Church in Milwaukee, Wisconsin, where she served as both Director and Treasurer from 1978 to 2002.

She has held several leadership positions, including President of Midtown Toastmasters, and was actively involved with the Telephone Pioneers, contributing to various community service projects. She also volunteered with the American Red Cross, assisting with the implementation of smoke detection measures to promote fire safety.

A dedicated community advocate, she has consistently invested her time and talents in every community where she has lived. Her service includes several years as Director and Treasurer of the Youth Choir at Calvary Baptist Church in Milwaukee, Wisconsin. She has also volunteered at blood drives and supported Children's Hospital initiatives.

Since 2002, she has been a member of Greater Mount Olive Baptist Church, where she serves as Co-Chair of the Prison Ministry and has also fulfilled the role of Treasurer. She remains actively involved in the Prison Ministry, including volunteering with Angel Tree to support children of incarcerated parents. Her additional church involvement includes participation in the Choir, Usher Ministry, Food Distribution Ministry, Culinary Ministry, Bereavement Ministry—where she assists with outreach and follow-up—and membership in the Women's Missionary Union (WMU).

She is a long-standing board member of S.O.A.R. (Supporting Oklahoma Offenders in Achieving Reintegration), reflecting her continued commitment to advocacy and community reintegration efforts.

Originally from Milwaukee, Wisconsin, she is the middle child of eight children born to Bertha and Preston Patterson. She attended Wisconsin High School and earned Bachelor of Science in Management (BSM) degrees from Cardinal Stritch University. She has resided in Oklahoma City, Oklahoma, since 2002. She is the proud mother of three sons and grandmother to seven grandchildren. Her faith is Baptist.